First Choice Health & Wellness

NOTICE OF PRIVACY PRACTICE

This office is required to notify you writing, that by law, we must maintain the privacy and confidentiality of your **P**ersonal **H**ealth **I**nformation. In addition we must provide you with written notice concerning your rights to gain access to your health information, and the potential circumstances under which by law, or as dictated by - our office policy, we are permitted to disclose information about you to a third party without your authorization. Below is a brief summary of these circumstances. If you would like a more detailed explanation, one will be provided to you. In addition, you will find we have placed several copies in report folders labeled 'HIPAA' on tables in the reception. Once you have read this notice please sign the last page and return only the signature page (page 2) to our front desk receptionist.

PERMITTED DISCLOSURES:

- 1. Treatment purposes- discussion with other health care providers involved in your care
- 2. Inadvertent disclosures- open treating area mean open discussion. If you need to speak privately to the doctor please let our staff know so we can place you in a private consultation room.
- 3. For payment purposes to obtain payment from any insurance company or other available collateral source, OR
- 4. To obtain a recent address on you in the event you move and do not leave a forwarding address, we may use your 'emergency contact information' in whatever way necessary to locate you and collect any outstanding sums you may owe the practice/doctor.
- 5. For workers compensation purposes- to process a claim or aid in investigation
- 6. Emergency- in the event of a medical emergency we may notify a family member
- 7. For Public health and safety in order to prevent to or lessen a serious or eminent threat to the health or safety of a person or general public.
- 8. To Government agencies or Law enforcement to identify or locate a suspect, fugitive, material witness or missing person.
- 9. For military, national security, prisoner and government benefits purposes.
- 10. Deceased persons –discussion with coroners and medical examiners in the event of a patient's death
- 11. Telephone calls or emails and appointment reminders -we may call your home and leave messages regarding a missed appointment or apprize you of changes in practice hours or up coming events.
- 12. Change of ownership- in the event this practice is sold the new owners would have access to your PHI

Note: At any time, this office may update the list of ways your PHI may be used and all updates are deemed retroactive.

YOUR RIGHTS:

- 1. To receive an accounting of disclosures
- 2. To receive a paper copy of the comprehensive "Detail" Privacy Notice
- 3. To request mailings to an address different than residence
- 4. To request Restrictions on certain uses and disclosures and with whom we release information to
- 5. To inspect your records and receive one copy of your records at no charge, with notice in advance
- 6. To request amendments to information, however like restrictions we are not required to agree to them

COMPLAINTS:

If you wish to make a formal complaints about how we handle your health information please call <u>Angela Powell</u> at 480-570-4204 If Angela Powell is unavailable, you may make an appointment with our receptionist to see her within 2 working days. If you are still not satisfied wit the manner in which this office handles your complaint, you can submit a formal complaint to:

DHHS, Office of Civil Rights 200 Independence Ave. SW Room 509F HHH Building Washington DC 20201